

F. No. 24(1)/2013-MA  
Government of India  
Ministry of Micro, Small & Medium Enterprises  
Office of Development Commissioner

Nirman Bhavan, New Delhi  
Dated the 18<sup>th</sup> November, 2013

OFFICE ORDER

Subject: Constitution of Grievance Cell for redressing difficulties of MSEs under Public Procurement Policy for Micro and Small Enterprises.

Under the provision of Section-13 of new Public Procurement Policy for Micro and Small Enterprises (MSEs), a Grievance Cell is hereby constituted for redressing difficulties of MSEs under Public Procurement Policy for Micro and Small enterprises.

2. A Grievance Cell will be functional under the supervision of Director (MA), O/o DC(MSME), looking after (MA) with following contact details:

- |      |                                  |                            |
|------|----------------------------------|----------------------------|
| i)   | Name of Grievance Cell In-charge | Shri U.C. Shukla           |
| ii)  | Telephone No.                    | +91-11-23063363            |
| iii) | Fax No.                          | +91-11-23060536            |
| iv)  | E-mail                           | umeshshukla.msme@gmail.com |

3. The Grievance Cell will be for redressing grievances of MSEs in Government procurement. This cell shall take up issues related to Government procurement raised by Micro and Small Enterprises with Department or Agencies concerned, including imposition of unreasonable conditions in tenders floated by Government Departments or Agencies that put Micro and Small Enterprises at a disadvantage.



( M.P. Singh )

Addl. Development Commissioner

To

PS to Hon'ble Minister (MSME)  
PPS to Secretary  
PPS to AS & DC  
PA to JS(SNT)

Director (SENET) with a request to upload the aforesaid letter on the official website.