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Chairman



भारत सरकार
GOVERNMENT OF INDIA
वित्त मंत्रालय / राजस्व विभाग
MINISTRY OF FINANCE/ DEPARTMENT OF REVENUE
केन्द्रीय उत्पाद एवं सीमा शुल्क बोर्ड
CENTRAL BOARD OF EXCISE & CUSTOMS

DO.No.10/CH(EC)/2017

Dated 27th June 2017

Dear Colleagues,

GST is set for roll out from July 1, 2017 and Central Government and all State Governments are ready for smooth implementation of this historical and landmark economic reform. In this regard **CBEC/Department of Revenue** has set up a **GST Feedback & Action Room** at North Block, Central Secretariat, New Delhi to address any concerns or issues being faced in implementation of GST by various Departments of Govt. of India/State Governments/CBEC Officials.

2. The **GST Feedback & Action Room** will be manned between **8AM to 10 PM** daily and headed by Addl. Director General, Taxpayer Services, CBEC. Any issue relating to GST implementation which need quick attention may be reported by Govt departments to this **GST Feedback & Action Room** via phone or email. Depending on the urgency and gravity of the issue, the same will be communicated for speedy resolution to all the senior officers and action owners concerned on an immediate basis. The **GST Feedback & Action Room** can be contacted on the below mentioned **five telephone numbers** for passing the relevant information:

011-23094160/61/ 62,

011- 23094168/ 69

The control room will also have the following dedicated **email id** to receive any information/ issues related to GST implementation:

gst.actionroom@gov.in

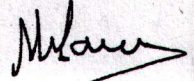
3. The **GST Feedback & Action Room** will also keep a tab on the pulse of what is happening across social media, press and other electronic media to enable the administration to take quick corrective action.

4. It may be noted that this **GST Feedback & Action Room** is providing this service for **Government Departments only and not for any trade or industry queries**, since separate toll-free helplines/email id have already been provided for the trade and industry.

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5. All Central Govt Ministries/Departments, including all field formations in CBEC as well as State Commercial Tax departments/ UT Administration may utilize the services of this GST Feedback & Action Room as mentioned above.

कॉल वॉकअप रूमस,



(Vanaja N Sarna)

To,

Secretary, All Ministries/Depts. under Central Government
Chief Secretaries, All State Governments/ UT Administrations
Chief Commissioners in CBEC
Commissioners of State Commercial Taxes